



Audiology Hearing Care Assistant - Permanent South Devon – (Exeter, Sidmouth Teignmouth- flexible)

About the role

We're actively looking for an experienced Hearing Care Assistant to join our dedicated team based in South Devon. This is a fantastic opportunity to join an independent business, naturally, you'll need to be a great communicator with bucket loads of patience, understanding and compassion. A UK driving license and the ability to work independently across various locations are essential.

About Amplify Hearing

Amplify Hearing provide hearing care in over 320 practices across the UK and we're growing fast. Our success is thanks to our amazing team of hearing specialists - Audiologists and Hearing Care Assistants. Our core values of honesty, transparency, simplicity, adaptability, and trust are at the heart of how we build long-standing relationships with our patients. We're passionate about providing the absolute best in clinical care, being independent and serving local communities.

Key Role & Responsibilities

- Delivering excellent customer service
- Exploring patient needs, by providing patients with information about their hearing aid(s), how to care for them, and wear them.
- Make minor adjustments to hearing aids.
- Wax removal via micro-suction (only if qualified)
- Produce and maintain clinical notes
- Assist customers and perform hear-care screening tests.

About you

- Valid certification as a Hearing Care Assistant or equivalent
- Experience in performing ear wax removal procedures ideally qualified as an ear wax removal specialist although training for this could be provided for the right person.
- Knowledge of hearing aids and hearing aid fittings

We are seeking someone who has excellent communication skills, who is driven, initiative-taking and ambitious to succeed. It is important that you have a friendly professional manner who enjoys helping customers get the most from their hearing devices.

Ideally you will already be experienced in providing support and advice in a patient centred environment (NHS / medical / clinic / optical).

What's in it for you?

As a key member of the team, you will play a vital part in our growth and in our exciting plans for the future, so the role offers an exciting opportunity for the right individual, with plenty of scope for development and career progression. You'll also get the following benefits: -

- Competitive salary and commission
- Flexible working environment
- 25 days annual leave (plus bank holidays and a day off for your birthday)
- Private health cover
- Death in service benefit
- Amazing discounts, savings, and rewards through our reward gateway
- Pension
- Company sick pay, should you ever need it.

What's Next?

At Amplify Hearing, we offer a vibrant and inclusive work culture, dedicated to fostering professional growth and innovation. If you are ready to embark on an exciting journey with a company that's committed to making a real difference in people's lives, we would love to hear from you.

To apply, please send your CV to Joanne Murphy, Talent Partner, Email Joanne.Murphy@amplifyhearing.co.uk