



## **Audiology Hearing Care Assistant - Permanent South Devon – (Exeter, Sidmouth Teignmouth- flexible)**

### **About the role**

We're actively recruiting for Hearing Care Assistants South Devon. We will support you with structured on the job training and future career development opportunities. This is a fantastic opportunity to learn and grow your career in hearing care.

Naturally, you'll need to be a great communicator with bucket loads of patience, understanding and compassion. If you have a genuine desire for helping others and want to pursue a rewarding career in hearing care / audiology - this role will interest you.

### **About Amplify Hearing**

Amplify Hearing provide hearing care in over 330 practices across the UK and we're growing fast. Our success is thanks to our amazing team of hearing specialists - Audiologists and Hearing Care Assistants. Our core values of honesty, transparency, simplicity, adaptability and trust are at the heart of how we build long-standing relationships with our patients. We're passionate about providing the absolute best in clinical care, being independent and serving local communities.

### **Key Role & Responsibilities**

- Delivering excellent customer service
- Exploring patient needs, by providing patients with information about their hearing aid(s), how to care for them, and wear them.
- Make minor adjustments to hearing aids.
- Wax removal via micro-suction (only if qualified)
- Produce and maintain clinical notes
- Wax removal via micro-suction (only if qualified)
- Assist customers and perform hear-care screening tests.

### **About you**

We are seeking someone who has excellent communication skills, who is driven, self-motivated and ambitious to succeed. It is important that you have a friendly

professional manner who enjoys helping customers get the most from their hearing devices. A UK Full driving license is required, since independent travel is required between clinics and you will of course need a current UK work visa, if applicable.

Qualifications - If you do not already have the HCA (Hearing Care Assistant) / BSA qualification, investing in people is crucial to us and so support is available for you to attend a training course to obtain the relevant qualifications and training.

### **What's in it for you?**

As a key member of the team, you will play a vital part in our growth and in our exciting plans for the future, so the role offers an exciting opportunity for the right individual, with plenty of scope for development and career progression.

You'll also get the following benefits: -

- Competitive salary and commission
- Flexible working environment
- 25 days annual leave (plus bank holidays and a day off for your birthday)
- Private health cover
- Death in service benefit
- Amazing discounts, savings and rewards through our reward gateway
- Pension
- Company sick pay, should you ever need it.

### **What's Next?**

At Amplify Hearing, we offer a vibrant and inclusive work culture, dedicated to fostering professional growth and innovation. If you are ready to embark on an exciting journey with a company that's committed to making a real difference in people's lives, we would love to hear from you.

To apply, please send your CV to Joanne Murphy, Talent Partner, Email [joanne.murphy@amplifyhearing.co.uk](mailto:joanne.murphy@amplifyhearing.co.uk)